

**\*\*\*\*NOTICE \*\*\*\*NOTICE\*\*\*\*NOTICE\*\*\*\***

**SOUTHEAST WATERWORKS DISTRICT #2  
WEBSITE ADDRESS IS BELOW:**

**WWW.SEWW2.COM**

This is the official website of the water district and the only website we accept payments on. We have been made aware that there are other websites that will accept payments from you. These websites are not affiliated with the water district. These websites will mail a check to us that takes anywhere from 10 to 14 days for the office to receive payment.

If payment is not received by this office, **prior to 10am on the 25th day of each month your account is delinquent and your service will be disconnected.** We will no longer accept that your account has been debited by another website as proof of payment.

For further information or additional questions, please contact the office at 337-892-1072 during normal business hours of Monday – Friday, 8am – 2pm.

“This institution is an equal opportunity provider and employer.”



Southeast Waterworks #2  
417 Trahan Street, Abbeville, LA 70510  
337-892-1072  
www.seww2.com

## DELINQUENT POLICY EFFECTIVE JANUARY 2026

Your water bill needs to be **PAID IN FULL EACH AND EVERY MONTH!**

- Bill is mailed out on the 26<sup>th</sup> of the month.
- Bill is DUE on the 10th of the month.
- 10% Penalty is applied on the 11th of the month.
- **No Delinquent Notice will be mailed!**
- **THIS ENTIRE BILL MUST BE PAID BEFORE 10:00 A. M. on the 25<sup>th</sup> of the month! ANY BILL NOT PAID IN FULL BY 10:00 A. M. ON CUT-OFF DAY WILL BE CHARGED THE \$100.00 DELINQUENT FEE, WHETHER OR NOT SERVICEMEN HAVE GOTTEN TO YOUR RESIDENCE TO TURN YOUR WATER OFF!**
- On the 25th of the month, your new water bill is added to the account. (You now owe two months water plus the \$100 Delinquent Fee.)

**THERE WILL BE NO EXCEPTIONS or ARRANGEMENTS MADE TO THE DELINQUENT POLICY!!**

**\*\*Failure to receive a bill does not exempt you from monthly payments, late charges, or disconnection! \*\***

### RATES AND FEE SCHEDULE

New Water Rates effective with January 10, 2026 due date

(Water used between November 15, 2025 and December 15, 2025)

#### RESIDENTIAL WATER RATES

First 2,000 (0 - 2000) Gallons (includes \$1.00 for DHH Fee).....\$20.25  
After 1<sup>st</sup> 2,000 Gallons; Per 1,000 Gallons .....\$ 7.55

#### COMMERCIAL WATER RATES

First 5,000 (0 – 5,000) Gallons (includes \$1.00 for DHH Fee)..... \$55.65  
After 1<sup>st</sup> 5,000 Gallons; Per 1,000 Gallons ..... \$9.65

**\*\*Please sign up for Alerts on our website and email us a working phone number!**

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## FEE SCHEDULE

1 - Penalty for paying bill after due date.....	10% of Water Bill
2 – ¾ inch Water Meter Installation.....	Call Office for Current Price (Includes installation of customer cut-off valve) (5/31/2022)
3 – Restoration of service after disconnection for non-payment.....	\$100.00 (Plus entire current Water Bill—in cash, debit card, credit card or money order)
4- Returned Payment Fee: .....	\$ 32.00
5- Replace broken or missing meter lid: .....	\$ 25.00
6- Tampering with meter: .....	up to \$500.00 PLUS any related repair or replacement expenses
7- Turn off water service for repairs during normal Office Hours .....	\$ 50.00
8- Turn off water service for repairs after Office Hours .....	\$100.00
9- Water Consumption Report (Additional \$5.00 if mailed) .....	\$ 25.00
10- Customer Cut-Off Valve: .....	\$ 20.00
11- T-wrench FREE if returned within 3 days; if not returned after three days: .....	\$100.00
12- Termination or Inactivation of Water Service Requests: During a consecutive twelve month period, Customer is allowed to request termination of service. Below is schedule for additional request.	
1 <sup>st</sup> request:	\$ 0.00
2 <sup>nd</sup> request:	\$ 50.00
3 <sup>rd</sup> request:	\$ 75.00
4 <sup>th</sup> request:	\$100.00
Additional request:	\$100.00

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## Billing and Payments:

- Meters are read on or about the 15<sup>th</sup> of the month. Bills should be received by the 1<sup>st</sup> of each month. *Failure to receive a bill DOES NOT exempt you from monthly charges, late charges, or disconnection. Bills should be paid on a monthly basis.*
- Bills are due by the 10<sup>th</sup> of each month and considered late after the 10<sup>th</sup> of each month. Late charge is 10% of the unpaid balance.
- Bills can be paid by:
  - **Mail** to 417 Trahan Street, Abbeville, LA 70510.
  - **In person** at the office, the drive thru window, or in the night drop box on the right gate.
  - **Automatic Bank Draft.** Payment is drafted on the 10<sup>th</sup> of the month. You will receive a bill. No charges for Bank Draft.
  - **Website:** (seww2.com). The account number you will use is the first five digits of your account number followed by a dash (-) and the last nine digits on your bill.
- **Payments by Credit Card or Debit Card will incur a service charge of \$1.25 to \$2.75 up to \$100.00 or 2.75% over \$100.00 per transaction.**

## Returned Payments:

- Any customer who issues the Water District returned payment will have **five business days** to pay the check and the Returned Fee charge in full or service will be disconnected. Water service will not be resumed until the payment amount, Returned Payment Fee (\$32), and Reconnection fee (\$100) are paid in full with cash, debit card, credit card, money order, or on our Website (seww2.com). If making payment on the website, please call the office to let us know.
- If a Returned Payment is issued to keep the customer from being disconnected, water service will be disconnected as soon as the Water District is notified of the Returned Payment status of the check or bank draft. Service will not be resumed until the Returned payment, Returned Payment Fees (\$32), and Reconnection Fees (\$100) are paid in full by cash, debit card, credit card, money order, or on our Website (seww2.com). If making payment on the website, please call the office to let us know.
- After the second Returned Payment, the Water District reserves the right to refuse any more checks from the customer. All future bills would have to be paid by cash, debit card, credit card, money order, or on our Website (seww2.com).

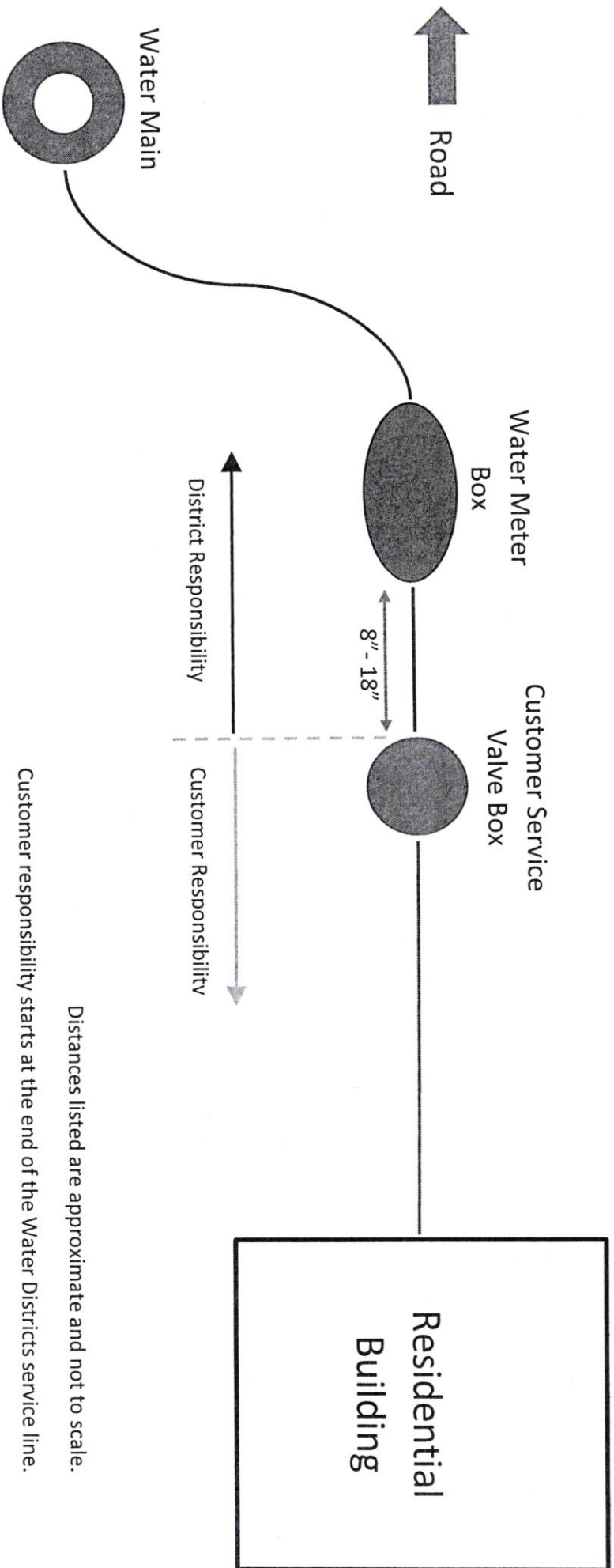
**METER LOCKS: It is a violation of Louisiana Law to cut meter locks or otherwise tamper with meters. Violators will be prosecuted.**

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# Southeast Waterworks District No.2

## Service Connection Diagram



Distances listed are approximate and not to scale.

Customer responsibility starts at the end of the Water Districts service line.

This usually starts at the customer service valve.

However, previous repairs may place customer responsibility before this valve.