

Southeast Waterworks #2
417 Trahan Street, Abbeville, LA 70510
337-892-1072
www.seww2.com

DISCONNECT POLICY EFFECTIVE JANUARY 2025

*Your water bill needs to be **PAID IN FULL EACH AND EVERY MONTH!***

- Bill is mailed out on the 26th of the month.
- Bill is DUE on the 10th of the month.
- 10% Penalty is applied on the 11th of the month.
- **No Disconnect Notice will be mailed!**
- **THIS ENTIRE BILL MUST BE PAID BEFORE 10:00 A. M. on the 25th of the month!** *ANY BILL NOT PAID IN FULL BY 10:00 A. M. ON CUT-OFF DAY WILL BE CHARGED THE \$100.00 RECONNECTION FEE, **WHETHER OR NOT** SERVICEMEN HAVE GOTTEN TO YOUR RESIDENCE TO TURN YOUR WATER OFF!*
- On the 25th of the month, your new water bill is added to the account. (You now owe two months water plus the \$100 Disconnect Fee.)

THERE WILL BE NO EXCEPTIONS or ARRANGEMENTS MADE TO THE DISCONNECT POLICY!!

****Failure to receive a bill does not exempt you from monthly payments, late charges, or disconnection! ****

NEW WATER RATES

effective with January 10, 2025, due date

Bill received at the end of December 2024

(Water used between November 15, 2024, and December 15, 2024)

RESIDENTIAL WATER RATES

First 2,000 (0 - 2000) Gallons (includes \$1.00 for DHH Fee) \$19.50
After 1st 2,000 Gallons; Per 1,000 Gallons\$ 7.25

COMMERCIAL WATER RATES

First 5,000 (0 – 5,000) Gallons (includes \$1.00 for DHH Fee) \$54.50
After 1st 5,000 Gallons; Per 1,000 Gallons \$9.25

****Please sign up for Alerts on our website and email us a working phone number!**

SOUTHEAST WATERWORKS DISTRICT NO.2 LEAD SERVICE LINE INVENTORY PUBLIC NOTICE

Southeast Waterworks District No. 2 has investigated service lines in our district for the Environmental Protection Agency's (EPA) mandated Lead Service Line Inventory. This is required by all Public Water Systems Nationwide. Our investigation concluded that all District Owned Service Lines, which is the piping from the main water lines to the meter, are Poly-Ethylene (plastic). There are "NO" Lead Service Lines owned by Southeast Waterworks District No. 2 and the district has never had any lead service lines installed.

The Customer Owned Service Line is the buried water line from the end of the water meter service to the residence or building served. The conclusion of our investigation into the Customer owned service lines is that there are "NO" Lead Service Lines or Galvanized Requiring Replacement within Southeast Waterworks District No. 2. A Galvanized Requiring Replacement service line is galvanized steel plumbing that was at any time previously connected downstream of a lead pipe. All residential customer service lines were found to be plastic (PVC, PE, PEX).

Southeast Waterworks District No. 2 did find some properties to have galvanized plumbing installed under or inside the residence or buildings, but any plumbing installed under or inside buildings and homes were not considered in this project (only service lines). In addition, none of the galvanized pipes were located downstream of lead service lines. This is great news because galvanized piping can become coated with lead when they are located downstream of lead. This is no concern for our system since no lead service lines were identified.

Southeast Waterworks District No. 2 has completed this task by referencing district records, and visual inspections of metered water services and the properties that they supply. If you have knowledge about your property that differs from our findings or know about any lead plumbing installed, past or present, please contact Southeast Waterworks District No. 2 at (337)892-1072 or on our website <https://seww2.com/contact-us>.

Southeast Waterworks District No. 2 prioritizes the delivery of the safest and best quality water possible to our customers. Please contact us should you have any questions.

For more information about the Lead and Copper Rule Revision, Lead Service Line Inventory, or the health effects of lead in drinking water please visit the EPA's website at:

<https://www.epa.gov/ground-water-and-drinking-water/revised-lead-and-copper-rule>

or the Louisiana Department of Health website at:

<https://www.ldh.la.gov/page/LCRR>